

# Café Host

## PURPOSE

Thank blood donors for their life-saving contributions while serving beverages and snacks. Stay alert to any post-donation reactions donors may experience, notifying a member of the Memorial Blood Centers team immediately and providing assistance, as appropriate.

## DUTIES

- Set up the Café prior to the start of the drive, and take down at close
- Greet donors as they complete the blood donation process and thank each one individually for their contribution and time
- Encourage donors to take a few minutes to relax in the Café
- Serve a beverage and snack to each donor
- Replenish supplies of beverages and snacks, as needed
- Observe donors for any potential adverse reaction or slow recovery, and alert Memorial Blood Centers staff immediately

## QUALIFICATIONS

- Friendly and outgoing
- Flexible in adapting to an ever-changing pace of activities
- Attentive and skilled at reading people well
- Ability to respond with calm and confidence in urgent situations
- Mobility required to serve refreshments

## BENEFITS

- Help ensure a sufficient blood supply to meet the needs of your community
- Further develop leadership skills
- Give back to others through volunteerism; students earn community service hours
- Increase your knowledge of phlebotomy and blood processing, what blood is, what it does, and the role blood donation plays in saving lives

## TRAINING REQUIRED

Hands-on training provided

## TIME COMMITMENT

Length of blood drive (for students, one or two class periods)



“What a great opportunity to be part of an organization whose mission of saving lives—one pint at a time—I truly believe in.” —Therese Hackenmueller, long-time donor and volunteer extraordinaire

[View the full story at MBC.ORG](http://MBC.ORG)



**Memorial  
BLOOD CENTERS**

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